



**November 30, 2021**

**NAWHC NOW!** provides information offered by the National Association of Worksite Health Centers and other industry experts on programs, developments, resources and benchmarking surveys related to onsite, near-site, mobile and virtual worksite clinics. Visit [www.nawhc.org](http://www.nawhc.org) for details and membership information.

**EDUCATION** – Details on all programs and registrations are available at <https://www.nawhc.org/Events>

**Employer COVID-19 Response- Post Mandate - Dec. 7, 2021, 4PM ET – Webinar**

With only 62% of people ages 18+ vaccinated and COVID-19 continuing to surge, *there will be workplace outbreaks*. Join NAWHC partner the National Alliance of Healthcare Purchaser Coalitions in this FREE webinar to learn more about keeping employees and their families safe -- and saving lives in your workforce and communities. This webinar will cover:

- Implementation of OSHA standards
- Implications of vaccination vs. testing
- Relative benefits of PCR, rapid molecular, rapid antigen testing
- Preparing for potential workplace outbreaks
- Considerations related to natural immunity

[Register at this link](#)

**Onsite Employee Health Clinics Congress – Jan. 13-14, 2022, Hilton San Diego Bayfront, San Diego, California**

As healthcare spending continues to dramatically increase, employers are taking control in an effort to curtail costs while improving the overall health of their workforce. Also, amidst the COVID-19 pandemic, the primacy of health and wellbeing has never been more profound. This program, sponsored and managed by BRI Network will provide sessions for those new to employee health clinics and for those with mature health centers. **NAWHC Members receive a \$250 discount.**

[Register at this link](#)

**Onsite Employee Health Clinics Summit – Jan. 20-21, 2022, Doubletree Resort by Hilton Paradise Valley, Scottsdale, Arizona**

By attending the 2022 Onsite Employee Health Clinics Summit, sponsored and managed by World Conference Forum (WCF), you will learn what it takes to build and streamline facilities that meet innovative visions for healthcare and wellness. You will also learn the benefits associated with expanding current onsite health facilities. Furthermore, you will walk away with practical solutions to operate a cost-effective healthcare program while providing quality healthcare. **NAWHC Members receive a \$250 discount.**

[Register at this link](#)

**Selecting a Worksite Health Center Partner and Transitioning Clinic Partners - January 25, 2022 -12:00 PM CT Webinar**

10260 N Central Expy, Suite 285 Dallas, TX 75231 Phone: 214-665-8893

[info@nawhc.org](mailto:info@nawhc.org) / [www.nawhc.org](http://www.nawhc.org).



Successful worksite health centers have a foundation of partnership and understanding between the sponsoring employer and their service partner – whether a third-party vendor or a local health provider. This session reviews the key areas and legal items to address, as well as a checklist and recommendations for transitioning or closing a worksite center.

[Register at this link](#)

## BENCHMARKING

### *2021 Worksite Health Center Benchmarking Survey Results*

This year's NAWHC - Mercer Worksite Health Center national survey found that employers' focus on comprehensive, quality care continues to influence services provided by the clinic.

- Over 2/3 (71%) of employer survey respondents allow members to select the clinic as their primary care provider. On average, 40% of utilizing clinic users select the clinic as their PCP.
- Most survey respondents (80%) leverage their clinics to screen for behavioral health conditions and more than half follow-up with members who have BH needs
- Clinical teams proactively call members to close gaps in care in 67% of respondent clinics
- Health analytics help guide patient care in over half of clinics
- About a fourth (28%) of respondents' clinics have real-time integration with the local community health system – i.e., to allow the clinic staff to be notified if a member uses an ER or is admitted to a hospital.

You can obtain the full results in the Resources section of the NAWHC website, under "Surveys and Studies."

## RESEARCH

### *Healthy Hearts in Manufacturing*

NAWHC has joined Northwestern University's Research Program on Manufacturing and Health in a new research project proposal for improving heart health and reduce disparities in cardiovascular care through employer health centers.

If you're interested in receiving FREE clinical training for your health center staff, Northwestern is currently recruiting worksite and near-site health clinics to participate in a new program. Participating clinics will be provided with *no-cost* evidence-based coaching, electronic health record support, and data feedback and benchmarking. All interventions are drawn from the [Million Hearts Campaign](#), a federally funded initiative to prevent 1 million heart attacks and strokes within 5 years. Northwestern's research team will evaluate the effectiveness of the Million Hearts interventions on patient outcomes and health care costs. More information can be found on the [project FAQs](#) page. Interested organizations should contact associate professor and study director, Megan McHugh, at [megan-mchugh@northwestern.edu](mailto:megan-mchugh@northwestern.edu).

## MARKET DEVELOPMENTS

### *Phifer Incorporated Receives 2021 Employer/Purchaser Excellence Award*



NAWHC Member Phifer Incorporated, a privately owned manufacturing company in Tuscaloosa, AL, was a recipient of the *2021 Employer/Purchaser Excellence Award*. Phifer is the world's largest producer of aluminum and fiberglass insect screening and has 2,800 covered lives. The company was recognized for efforts to develop a new adaptive healthcare strategy and use of its worksite health center to address stagnant healthcare metrics and an unsustainable cost curve. Through an advanced primary care initiative, plan members have better access to primary care, with a 21% increase in visits in 2020. Phifer also reduced out of pocket costs for employees by 52% and developed an employee retirement readiness program tied to both health and wellness.

### ***Premise Expanding its Near-site Health Center Product***

Premise Health announced plans to expand its near-site health and wellness services in 10 markets across the US. The markets included as part of this expansion are New York City, San Francisco, Washington DC, Chicago, Atlanta, Houston, Dallas Fort-Worth, Boston, Los Angeles and Phoenix. Premise Health currently has near-site wellness centers in more than 45 markets. With this expansion, the company will have more than 140 near-site wellness centers. These centers complement onsite wellness centers located in more than 300 metropolitan markets and 24/7, nationwide digital health.

## **RESOURCES**

### ***RFI Questions for Worksite Health Centers***

NAWHC will soon offer its members a new benefit – Shortlister – a tool to help an employer identify a short list of vendors that meet its requirements for health care, benefit and/or wellness services. As part of this new resource, Shortlister has requested NAWHC members' assistance in coming up with a list of clinic-specific RFI questions that should come up when the user is completing an RFP comparing clinic vendors.

Send your recommended RFI questions to Larry Boress at [lboress@nawhc.org](mailto:lboress@nawhc.org).

### ***2021 Roundup of COVID-19 Employer Resources***

To help multinational employers continue to address worksite, economic and associated travel issues, NAWHC member Mercer has prepared an updated roundup providing links to some general information about the COVID-19 outbreak. Content is organized in reverse chronological order — with global articles first and then alphabetical by country. [Review the document at this link.](#)

Please visit our website at [www.nawhc.org](http://www.nawhc.org) and be sure to check in and sign-up at the [NAWHC LinkedIn Group](#) to stay abreast of developments *in NAWHC and in worksite health and wellness*.