



**FEBRUARY 2023**

**NAWHC NOW!** provides information on surveys, activities, programs and resources offered by the National Association of Worksite Health Centers, as well as from other industry partners and sources related to onsite, near-site, mobile and virtual worksite clinics. Visit [www.nawhc.org](http://www.nawhc.org) for details and membership information.

## **EDUCATION & NETWORKING**

**2023 On-Site Employee Health Clinics Summit – February 23-24, 2023, Las Vegas, NV**  
[Register here:](#)

**The Importance of Claims Data to Worksite Health Center Outcomes- February 28, 2023- Webinar**

This session will speak to the value and importance of practice level encounter data and workable strategies for collecting and submitting that data for integration into global claims data, thereby facilitating employer analytic efforts. It will address the importance of submitting zero-dollar claims to ensure you can get a total view of the services provided and conditions treated in your covered population

[Register here:](#)

**Mergers and Acquisitions in Health Care – Impact on Onsite and Near-site Clinics – March 21, 2023 – Webinar**

This webinar will provide an insight into the ongoing M & A changes in the health care marketplace, especially those involving onsite and near-site clinics vendors.

[Register here:](#)

**Missed a Program? It's on the NAWHC Resources Page**

To access past program recordings, Members should login and go to the [NAWHC website](#) where the recordings are stored and look at the webinars for topics of interest or need.

## **BENCHMARKING**

**Employer Plans Related to Post-Pandemic COVID-19 Testing and Vaccinations**

NAWHC recently conducted a member survey to determine what employers and vendors will be doing once the federal government no longer pays for COVID-19 tests and vaccines. While there were a small number of responders, they included some of the nation's largest clinic vendors, providing management for over 800 centers and medical services to 11 million lives. The results are more directional than statically credible.

While the full report will be posted on the NAWHC website, key findings included the following:



- If the government stops paying for COVID-19 vaccines, 70% of respondents indicated they would treat COVID similar to the flu and vaccines would be covered under their health plan.
- If the government stops paying for COVID-19 tests, 60% will bill the testing cost to their health plan

### ***Employers Planning to Change Health and Wellness Vendors in 2023-2024***

A recent WillisTowersWatson [survey of large employers](#) found 9 in 10 were planning to change their health and wellness vendors in the next two years. WTW found the following were the most sought-after capabilities of new vendor partners (of all types of health and wellness vendors):

- Ability to address a broad range of needs
- Access to innovative approaches and leading the market
- Ability to integrate with existing vendors
- Guaranteed return on investment

## **REGULATORY DEVELOPMENTS**

### ***Fair Market Value Collaborative***

On February 15th, the NAWHC project to revise the IRS code to reduce or remove the need for workers with HSAs to pay a “fair market value” had its monthly meeting. You can listen to [this recording](#) of the meeting for an update on the project and plans for next steps. Please encourage your Washington representatives to support our bill ([HR 7487](#)), currently in the House Ways & Means Committee and soon to be submitted to the Senate.

## **RESEARCH/PILOT PROGRAMS**

### ***Patient Education Pilot Program***

Quizzify, a NAWHC partner which delivers engaging, educational content for patients, has created a set of Quizzes that patients can play in an onsite or near-site centers’ waiting room. They access the quizzes with a QR code posted in the waiting room. They continue to be able to access the quizzes after they leave. These can be customized to a particular center or employer’s population in many ways.

Quizzify has invited NAWHC to identify three members who would be willing to test their new product for a year in their centers. The cost, including customization, would only be \$500, probably about a tenth of it will charge once the pilots are completed.

If you are interested, on March 16th at 11 AM CT, there will be a 30-minute webinar where the details of the project will be explained and up to three firms can sign up. Go to this [link to register](#) for the pilot overview.



## MARKET DEVELOPMENTS

### ***Marathon Health Named “Best in KLAS” Among Employer-Sponsored Health Services Vendors***

Marathon Health was named as one of the [2023 Best in KLAS](#) selections in the employer-sponsored healthcare services category by KLAS Research. KLAS conducts surveys and interviews of employer clients to determine how various health benefit and service vendors compare in various categories and makes its selection of the highest rated ones in each category.

### ***Anthem BCBS Colorado, Indiana, Missouri and Nevada Offering Virtual Primary Care Plans***

Anthem announced that eligible commercial members will gain access to a virtual care team that conducts an initial health screening, creates a personalized care plan, and then provides care services. The virtual care services will take place through Anthem's app, Sydney Health. The app offers 24/7 medical text chat, preventive wellness visits, support services including new prescriptions and refills, and in-network referrals.

### ***Cigna Rebrands Itself – the Cigna Group***

Cigna announced it is rebranding into three distinct entities to reflect its growing portfolio of businesses: The Cigna Group, the global health company; Cigna Healthcare, the health benefits provider; and Evernorth Health Services, the pharmacy, care and benefits solutions provider, which offers employer health centers.

## RESOURCES

### ***Post-Pandemic COVID-Related Employer and Worksite Center Activities***

The Biden administration announced that the COVID-19 public health emergency (PHE) and national emergency will end on May 11, 2023. The expiration of these emergency declarations will have a significant impact on employer-sponsored group health plans. Mercer recommends employers consider the following in response:

- Review group health plan terms for COVID-19-related coverage, including testing, vaccines and treatment. For example, decide whether to continue to cover without cost sharing (i) COVID-19 vaccines and related preventive services and (ii) COVID-19 diagnostic testing (including at home over-the-counter COVID-19 testing) and related services.
- Review benefit terms or offerings made under temporary COVID-19 relief laws and guidance. For example, review the expiring flexibilities applicable to certain employee assistance programs, as well as stand-alone telehealth offered to non-benefit eligible employees.
- Review grandfathered health plans to determine whether to revoke (without losing grandfathered status) any benefits added during the PHE.
- Adopt any plan amendments necessary to implement changes in benefit terms or offerings as a result of the expiration of the PHE or national emergency.
- Revise participant communications, including SPDs and SBCs, to eliminate special COVID-19 provisions that may have been included and describe changes in benefit terms or offerings and



notices that address the winding down of extended deadlines. Furnish such documents in a timely manner.

- Confirm the proper winding down of extended deadlines for claims and appeals, HIPAA special enrollment elections, and COBRA elections and payments with insurers and third-party administrators, and ensure all related forms and materials will be updated in a timely manner.

### ***Benefit Design and Workplace Policy***

The Integrated Benefits Institute surveyed employers across the United States to understand what changes were made to benefit plans during the pandemic, and what is currently happening to those changes and benefit plans. The [study](#) identifies what products and programs have been added, removed, or expanded during and since the pandemic, and how employers are making these important decisions.

Please visit our website at [www.nawhc.org](http://www.nawhc.org) and be sure to check in and sign-up at the [NAWHC LinkedIn Group](#) to stay abreast of developments *in NAWHC and in worksite health and wellness*.