



Integrating Onsite Health at GE Appliance Park

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GE Appliances & Lighting

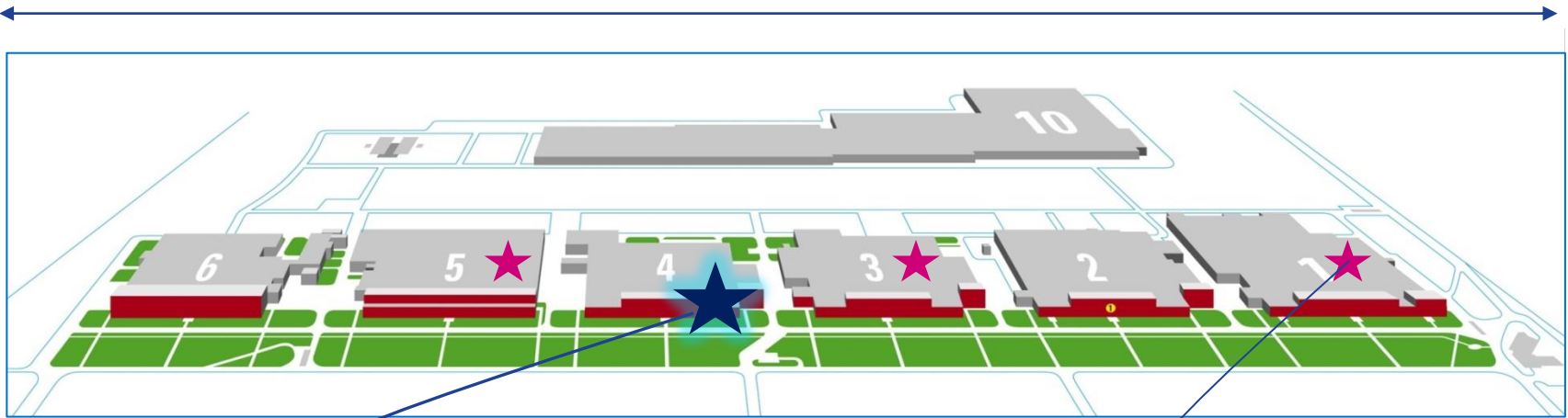
September 10, 2014

Imagination at work.

Appliance Park

An expansive 900 acre campus with its own zip code

- Multiple factories manufacturing refrigerators, dishwashers, washers, dryers, and water heaters
- Each manufacturing building is large enough to enclose 15 football fields
- GE's warehouse in Louisville is 47 acres under one roof
- 6,000 employees : 2000 salaried / 4,000 production (Union)



- Occupational/Well Care clinics
- Rehab services
- Fitness Center
- Disability care nurses
- On-site EAP

- Satellite clinics

HealthAhead Central

Comprehensive health services under one roof



Occupational Clinic
Park Well Care Center
Park Athletic Club

Rehab facility
Onsite case management
Onsite EAP

Traditional GE Occupational Clinic

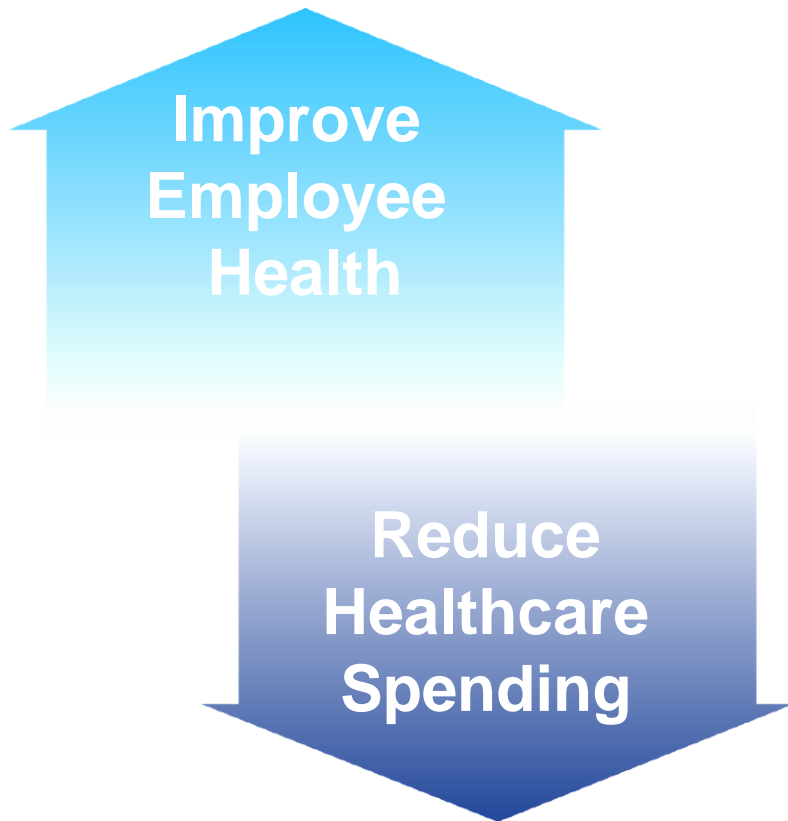
- Occupational Nursing + F/T onsite physician/NP

- Medical Services:

Post-offer/pre-hire exams, surveillance, evaluation and management of workplace injuries and illness, travel medicine

- Case Management

Park Well Care Center: December 2013 launch



Quality of Care

- Longer patient visits with top providers
- Face-to-face wellness coaching

Access

- Convenience
- Flexible appointment scheduling

Integration

- Connecting the dots across all health and wellness programming, resources, services

Ongoing Engagement is the Key to Success

PWCC: Traveling Nurse Practitioner

Who?

- All GE Appliance Park employees

What can I come for?

Preventive care including:

- Health Risk Assessments
- Health Screenings
- Vaccinations

Examples of other services include:

- Cold/flu
- Allergies

How?

- Off the clock **OR** with permission from your Supervisor

When?

- **Mon, 6/16: 9 am - Noon, & Wed, 6/18: 9am - Noon**

Where?

- **AP3D-17 : nurse's office**



You can also meet with a nurse practitioner or physician at the PWCC, located at AP4-100 Medical Center.

Please call 452-0777 to schedule an appointment.

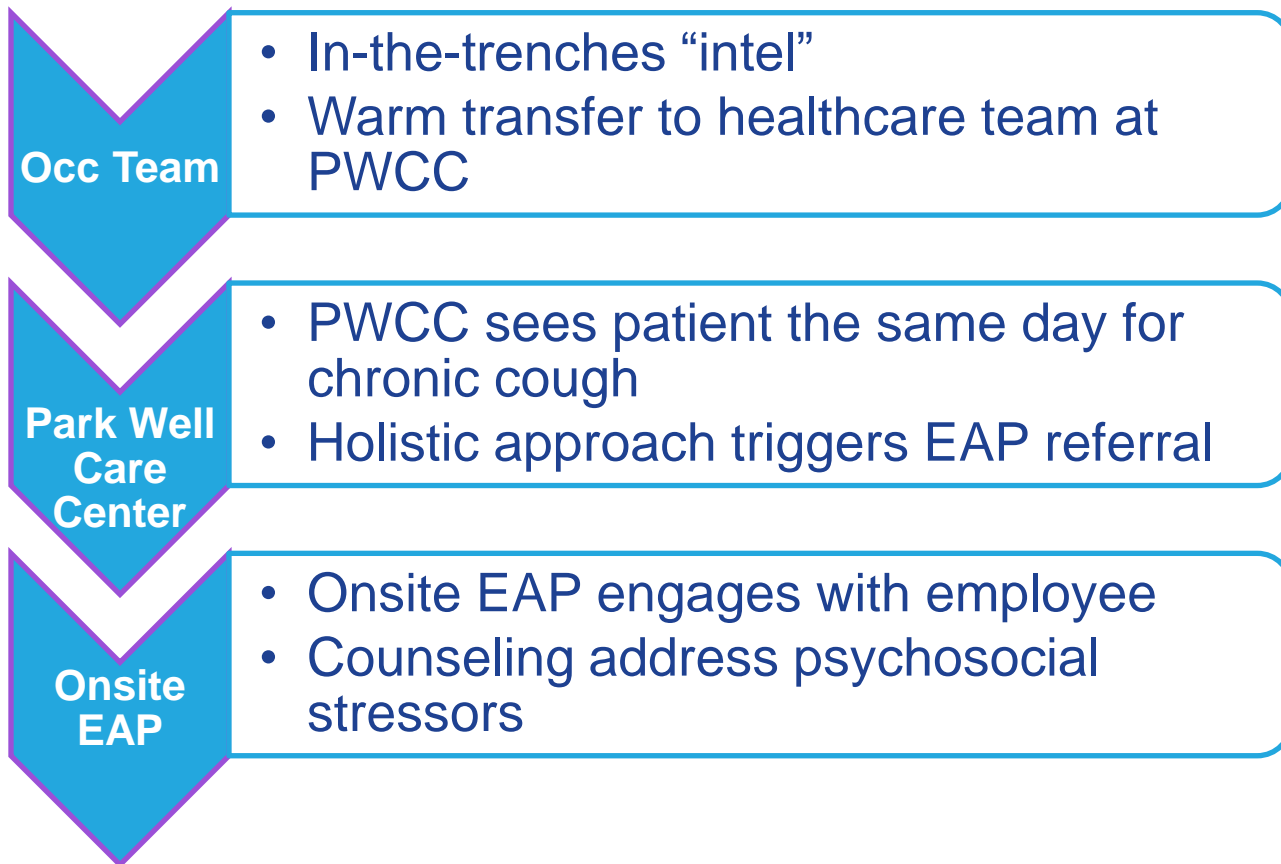
Hours:

Mon-Thurs: 7am-5pm
and Friday: 8am-4pm

The place to go when you need health advice or health questions answered

Integration of Occupational Care & PWCC

Building 5 (Refrigeration) employee working with athletic trainer reports during first aid session that she has had a chronic cough for several weeks, as well as stress at home.



Return on Investment

- **Direct cost avoidance:**
 - ER/Urgent care
 - Hospital admissions
 - Radiology
 - Specialty visits
 - Community primary care visits
 - Brand Rx

- **Productivity savings:** relevant with large factory workforce

MUST DRIVE UTILIZATION TO ACHIEVE
ROI

A Triple-Aim-Optimized State



- Longer visits
- More holistic care-- every time
- Better integrated care
- Enhanced employee satisfaction
- Retention tool

