

## Quick Survey: On-Site Clinics

March 2011

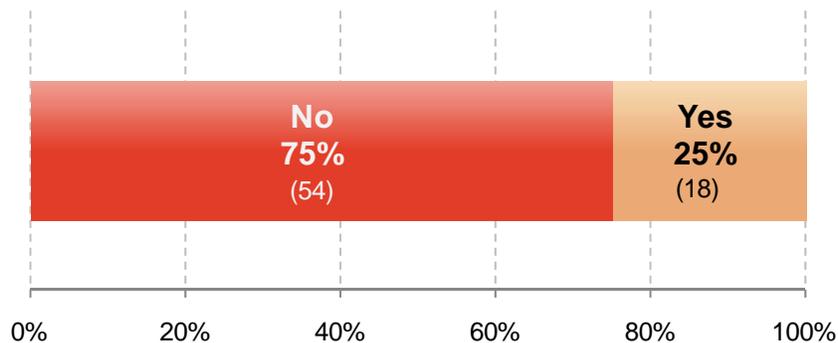
Due to interest from members relating to healthy workplace initiatives, WorldatWork conducted a snapshot survey to quickly gauge current practices regarding the prevalence and design of on-site clinics.

WorldatWork invited all Premier members and non-members to participate through messaging in various e-newsletters and WorldatWork blogs as well as the WorldatWork homepage. The survey was open for participation from February 14 to March 7, 2011<sup>1</sup>. A total of 72 members participated.

## Results and Analysis

Figure 1: Prevalence of On-Site Clinics

“Do you currently offer an on-site health clinic for your employees at one or more of your locations?” (n= 72)



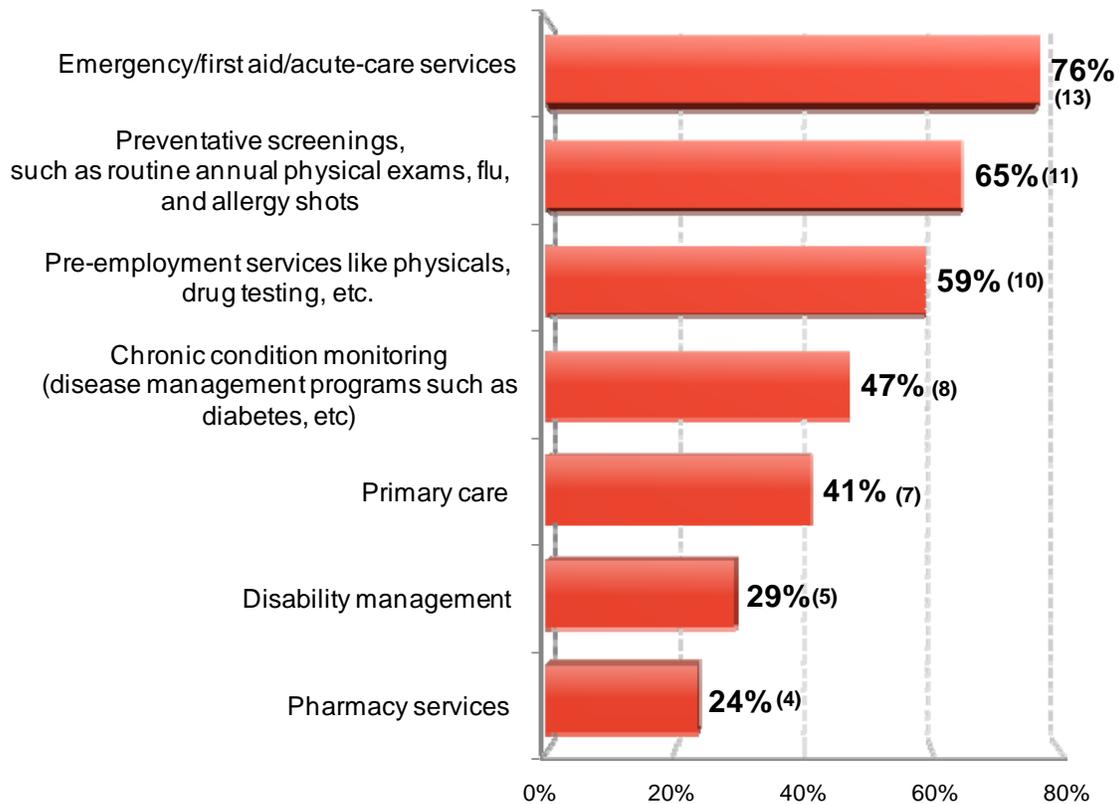
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<sup>1</sup> Because the survey sample was self-selecting and not scientific, we are unable to provide a margin of error related to these data.

**Figure 2: Eligibility for On-Site Clinics**  
 “Who is eligible to seek services at the on-site clinic?”  
 Only participants answering yes in Figure 1 received this question<sup>2</sup>.

Option	All eligible employees for this group	All employees eligible for the health plan, regardless of whether they are enrolled for this group	All employees enrolled in the health-care plan for this group	Clinic services are not available for this group
Full-time Employees (n=17)	94%	0%	6%	0%
Part-time Employees (n=16)	88%	0%	13%	0%
Dependents (n=16)	19%	6%	19%	56%
Retirees (n=16)	0%	0%	7%	93%

**Figure 3: Services Provided at On-Site Clinics**  
 “Which services do you offer?” (Check all that apply.) (n= 17)  
 Only participants answering yes in Figure 1 received this question.

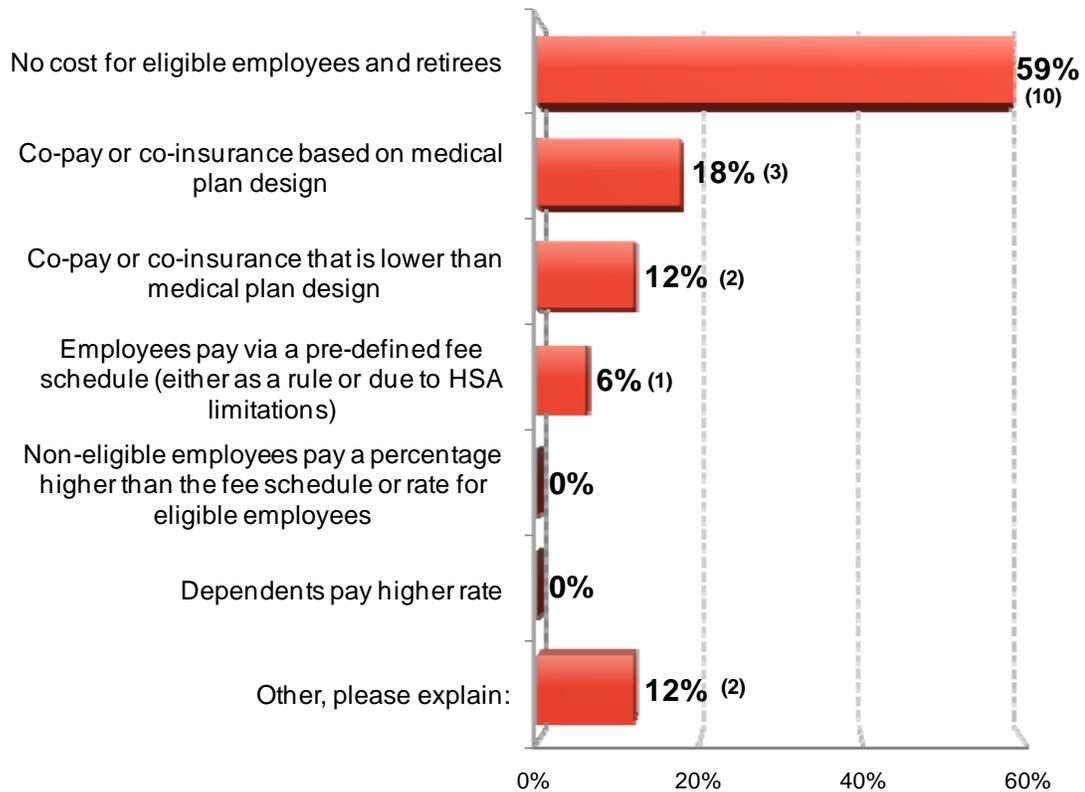


<sup>2</sup> Count for group is less than 30; data corresponding to larger sample sizes will have stronger statistical power and validity.

**Figure 4: On-Site Clinic Costs**

“What are the costs for those who use the clinic?” (Check all that apply.) (n= 17)

Only participants answering yes in Figure 1 received this question.



Other costs cited:

- Medications
- Split costs between employee, employer and health plan

**Figure 5: On-Site Clinic Staffing**

“How do you currently staff your on-site clinic?” (Check all that apply.) (n= 17)

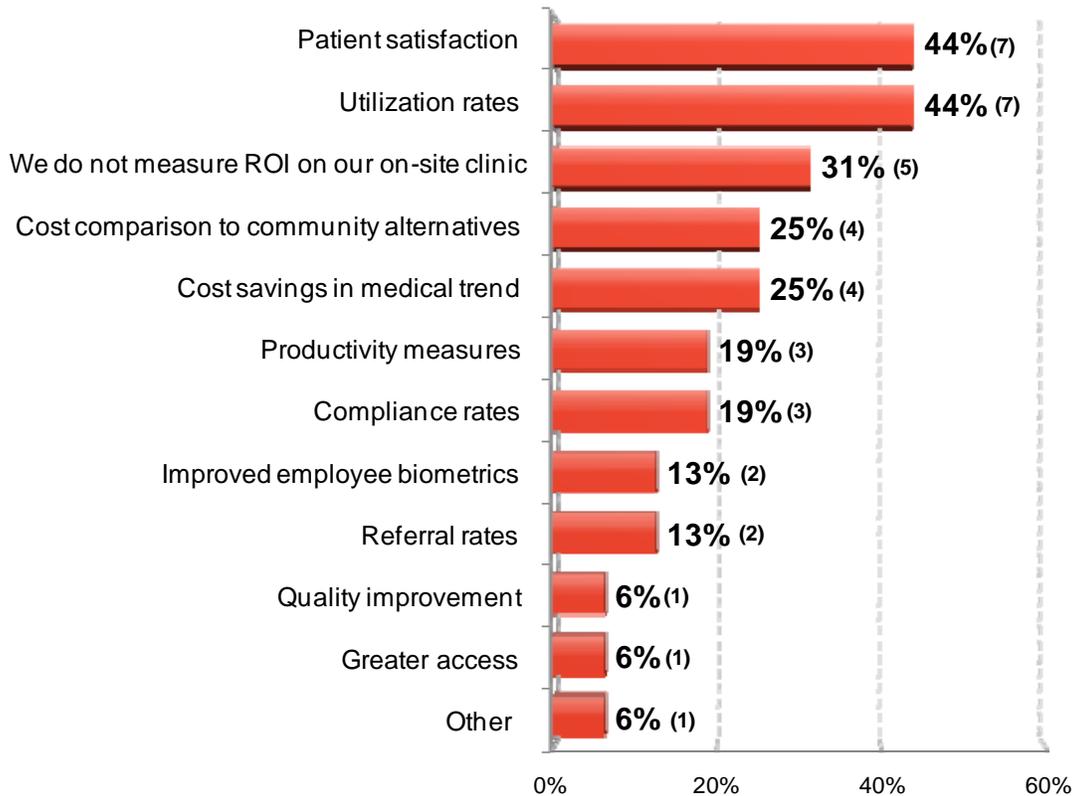
Only participants answering yes in Figure 1 received this question.

Option	Percent
Staffed by employees of the company (7)	41%
Staffed through a vendor contract relationship - National Provider (5)	29%
Staffed through a vendor contract relationship - Local Provider or Hospital Group (2)	12%
Staffed via a combination of employees and contracted staff (3)	18%
Not known	0%

**Figure 6: Measuring On-Site Clinic Performance**

How do you measure ROI on your on-site clinic (ROI, Performance, etc)? (Check all that apply.) (n= 16)

Only participants answering yes in Figure 1 received this question.



**Figure 7: On-Site Clinic Locations**

“If your organization has operations in the United States (U.S.) and at least one other country, where are on-site clinics located?” (n= 13)

Only participants answering yes in Figure 1 received this question.

Option	Percent
My organization only has operations in the U.S. (9)	69%
My organization has operations in the U.S. and at least one other country, but on-site clinic(s) are available at U.S. locations only (4)	31%
My organization has operations in the U.S. and at least one other country and on-site clinic(s) are available at U.S. and non-U.S. locations	0%
My organization has operations in the U.S. and at least one other country, but on-site clinic(s) are only available outside of the U.S.	0%

**Figure 7: Organization Size**

“Please choose the total number of employees your organization employs worldwide:”  
(n= 68)

Option	Percent
Less than 100 employees (6)	9%
100 to 499 (10)	15%
500 to 999 (5)	7%
1,000 to 2,499 (8)	12%
2,500 to 4,999 (13)	19%
5,000 to 9,999 (7)	10%
10,000 to 19,999 (8)	12%
20,000 to 39,999 (5)	7%
40,000 to 99,999 (4)	6%
100,000 or more (2)	3%

**Figure 8: Industry**

“Please choose one category that best describes the industry in which your organization operates:” (n= 68)

Option	Percent
Finance & Insurance (11)	16%
Health Care & Social Assistance (9)	13%
All Other Manufacturing (8)	12%
Retail Trade (7)	10%
Public Administration (6)	9%
Wholesale Trade (5)	7%
Consulting, Professional, Scientific & Technical Services (5)	7%
Information (includes Publishing, IT Technologies, etc.) (3)	4%
Utilities, Oil & Gas (2)	3%
Computer and Electronic Manufacturing (2)	3%
Transportation (2)	3%
Educational Services (2)	3%
Construction (1)	1%
Admin. & Support & Waste Management & Remediation Services (1)	1%
Other Services (except Public Administration) (1)	1%
Other (1)	4%